



## Board Meeting 20 November 2019 Minutes

**Present:** Cari Lynn Gawletz, Mary Kierans, William Pritchard, David Rostek, Chris Jonat, Michelle Boyd, Katie Mitchell, Ralph Russell

**Regrets:** Cheryl Ahrens

**Guests:** Kelly Davison, Jolene Mitchell, Sadie Mitchell

**Call to order:** 10:03AM

### Acceptance of Agenda

*Minutes:* 16 October 2019 minutes

#### *Correspondence*

Letters were received from Carol Tomlinson, Yvonne Mattick, and Susan Hudson

All were making similar complaints regarding certain patrons using the library.

An ad hoc committee met to respond to the letters. No further correspondence was received.

#### **Delegations / Announcements**

### Reports

1. Financial Report (attached) **(William, Michelle - carried)**

**Cari informed the Board that the Boundary Regional Chamber of Commerce has not yet paid for their purchase of the Library's old photocopier in 2018. An agreement was previously made with the Chamber to pay \$1000 for the photocopier in May of 2019. Cari has tried numerous times since August 2019 to collect this payment, and on November 12, David also called and left a voicemail requesting payment. Cari will update the Board on this situation next meeting.**

2. Librarian's Report (attached) **(David, Chris - carried)**
3. Kootenay Library Federation (KLF) Report
4. Friends of the Library Report
5. BC Library Trustees Association (BCLTA) Report

### Old Business

1. **Patron Computer Upgrades**

**The new patron computers were installed and are in use now. They came in slightly under budget thanks to price matching. Cari and staff are very happy with the speediness of the new systems compared to the old ones.**

### New Business

1. **Social Media & City Council Delegation**

**There has been considerable activity on semi-private Facebook groups regarding the library. Posts have been made complaining about certain patron appearances and behaviour some find unacceptable and a perceived inability of library staff to "deal with" the situation. Some posts have been of a very personal nature, and others have included thinly veiled threats.**

**To publicly respond to the issue, Mary and Michelle made a presentation at the Grand Forks City Council Committee of the Whole meeting, reiterating library values, pointing to our responsibilities in the Libraries Act, and reassuring Council and observers that library staff have received considerable training on these sorts of issues and have policies and procedures to deal with inappropriate behaviours. The presentation was very well received by Council.**

**Cari has requested an update to Library Bullying and Harassment policies for future instances like this. She will investigate and present options to the Board at a future meeting.**

**2. Board Evaluation**

Mary has provided Board members with an informal optional worksheet to perform Board self-evaluations.

**3. Christmas Party**

The Staff/Board/Friends Christmas party will be held at Cheryl's home on December 15 at 2:00-4:00PM. Cari, Michelle, and Cheryl will take care of details.

**4. Volunteer Appreciation**

Cari has suggested throwing a volunteer appreciation party in January to thank them for their service after the new Page hires have begun work. Details to follow.

Questions from the Public

Adjournment **11:05**